



Worldwide Insurance Specialist, Inc  
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March 18, 2020

## **COVID-19 Update**

It is our goal to remain open and to continue providing quality services as long as we are permitted and able. It is a delicate balancing act seeing to it that we do not see a reduction in the quality and speed of services that our customers have come to expect from us.

We recognize that our customers rely on our services to operate and we take that responsibility seriously. As organizations increasingly decide to allow employees to work from home in response to the COVID-19 virus, we want you to know that we will deliver the same responsible, high standard of performance that is expected from Worldwide Insurance Specialists, Inc.

To address the changing landscape, we continue to monitor new developments and follow the guidance provided by the CDC and other government officials. I have personally taken steps to both ensure workplace safety and business continuity. I have made every effort possible to ensure that the employees here are able to work remotely. Also, for anyone at increased risk or have young children or elderly parents who require extra care or feel a need to practice social distancing, we support your decision and will continue to hear your concerns and adjust to all situations.

We thank you for your understanding as we work through this unprecedented time together.

Sincerely,

**Daniel Ruggeri**  
General Manager  
Worldwide Insurance Specialists, Inc.